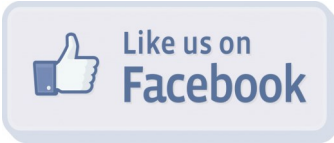




Surgery Newsletter

GRANVILLE MEDICAL CENTRE



CQC INSPECTION REPORT



Last rated
24 March 2017

Dr Harjit Singh
Dr Harjit Singh



Last rated
24 March 2017

Dr Harjit Singh
Dr Harjit Singh

Dr Harjit Singh

CQC overall rating

Good

24 March 2017



Patient groups	Inadequate	Requires improvement	Good	Outstanding
Older people			<input checked="" type="checkbox"/>	
People with long term conditions			<input checked="" type="checkbox"/>	
Families, children and young people			<input checked="" type="checkbox"/>	
Working age people (including those recently retired and students)			<input checked="" type="checkbox"/>	
People whose circumstances may make them vulnerable			<input checked="" type="checkbox"/>	
People experiencing poor mental health (including people with dementia)			<input checked="" type="checkbox"/>	



Are services

Safe?	<input checked="" type="checkbox"/>
Effective?	<input checked="" type="checkbox"/>
Caring?	<input checked="" type="checkbox"/>
Responsive?	<input type="checkbox"/> Requires improvement
Well led?	<input checked="" type="checkbox"/>

The Care Quality Commission is the independent regulator of health and social care in England. You can read our inspection report at www.cqc.org.uk/Insulation/1-506457724. We would like to hear about your experience of the care you have received, whether good or bad. Call us on 03000 61 61 61, e-mail enquiries@cqc.org.uk, or go to www.cqc.org.uk/share-your-experience-finder

Visit the CQC Website for our Full Report @ : <http://www.cqc.org.uk/location/1-506457724>

If you are given your online registration details by Reception, please go to Register option on the website and NOT sign in. As we provide the registration details and the patient is required to register the details onto the Patient Access Website.

Ask at reception for details and visit www.Patient.co.uk/access
emis Patient.co.uk

Please remember if you cannot make your appointment to inform the surgery at least an HOUR before. If you DNA and do not let the surgery know the appointment is wasted.
April—90 Patients Did Not Attend.

The Practice has a Patient Participation Group - Leave your details at reception FAO—PPG Team- and we will contact you back.



ALSO AVAILABLE IN LARGE PRINT ON REQUEST

How can you use EPS?

You need to choose a place for your GP practice to electronically send your prescription to.

called nomination.



NHS

Electronic
Prescription
Service

EPS - How it works



IDEAL FOR REPEAT
PRESCRIPTIONS



YOUR USUAL GP RENEWS
YOUR PRESCRIPTION



AND SENDS IT ELECTRONICALLY TO
YOUR NOMINATED PHARMACY

You can go and collect your medication from the pharmacy or under certain health circumstances the pharmacy may also have a delivery service.



Redbridge GP Service Access

You can now book an appointment during the evenings & weekend by directly calling the following direct access number: 0203 770 1888

Tell us what you think about of the care or treatment you have received from us....

NHS
The Friends and Family Test



The Friends and Family Test

"We need your feedback"



Not sure if you need A&E?

Call 111 and speak to a trained adviser, supported by healthcare professionals.

NHS

